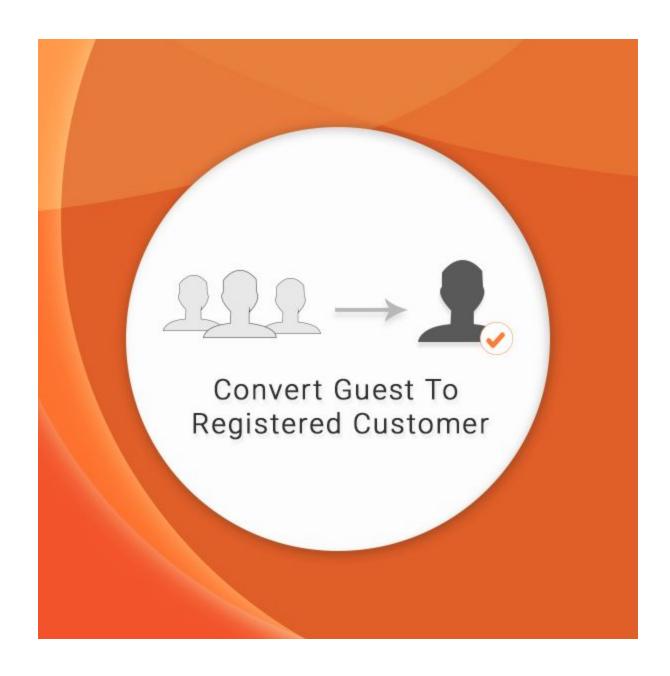
## **USER GUIDE**



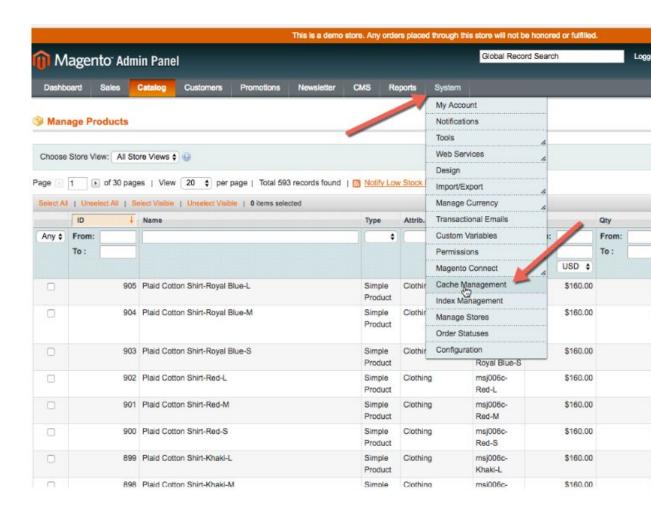
## **INTRODUCTION**

"Convert Guest To Register Customer" converts a guest to a register customer by entering only password on success page after checkout. The guest user need not fill registration form separately for becoming a registered customer. A lot of information required when creating a new account may discourage Customers to visit your website. We have an option to avoid this situation our "Convert Guest To Registered Customer" extension helps you to convert guest customers to registered customers on your success page.

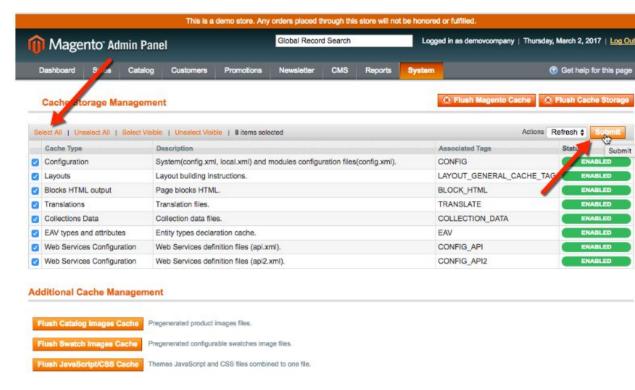
After completing the checkout process, success page consist password field for a new account. Customer just need to fill their password to get registered, no other information is required. Customer would need to do is a single click on "Create Account" button, after this an account has been created and the guest customers is converted to a registered customers. This extension is Designed user friendly to Reduce customer's registration time.

## STEP 1 - INSTALL EXTENSION

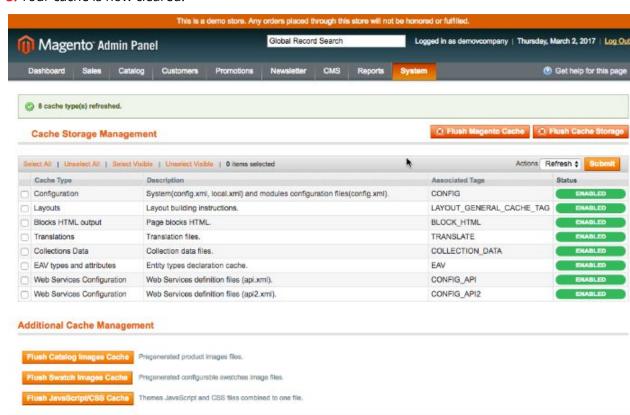
- Download and unzip the extension file which you received after purchase.
- 2. Upload the unzipped folders to the Magento root folder.
- 3. Go to "System", then "Cache Management".



4. Choose "Select All" and then click "Submit" to clear cache.



5. Your cache is now cleared.



- 6. Log out of Magento and log in to your Magento backend again.
- **7.** Go to "System", then "Configuration". Under "Sunarc" Tab, click on "Convert Guests To Registered Customers" and enable extension.



## NOTE:

If you are using theme other than default then copy template and layout file to your theme directory.

**Template -** app/design/frontend/template/sunarc\_checkout **Layout -** app/design/frontend/layout/sunarc\_checkout.xml

### COMMON ISSUES DURING INSTALLATION

# After I Installed the Extension, the Store Gives an Error or Blank Page:

- Change the owner of the extracted extension files to the web server user and set 775 permissions on them.
- Clear the store cache and try again.

#### How to Clear Your Cache:

- After installing or uninstalling extensions, it is recommended to clear your cache. It is more preferable to flush your Magento store cache by deleting all the content in /var/cache/.
- You can clear it via Backend -> System -> Cache Management: select all cache types, then choose the Refresh action and click the Submit button. Don't forget to re-login after both these



procedures.

#### How to Make a Database Backup:

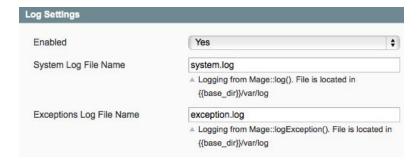
- Before you make any changes, it is recommended that you backup your data first. In Magento, you can use a native backup tool in Admin Panel -> System -> Tools -> Backups.
- Click the Database Backup button the tool is now copying the data from your store's database to your local database.
- The Magento backup file appears in /var/backup/ after the



procedure.

#### How to Enable Error and Exception Logging in Magento:

- By default, Magento does not register messages about errors and exceptions; so if something bad happens, you won't even know
- To turn on the logging, you can navigate to System -> Configuration -> Developer -> Log Settings and set the Enabled option to Yes.
- Don't forget to set full access permissions (777) to the following folder: /var/log, since that is the place where those log files are stored.



#### How to Re-Index Your Data:

- In order to re-index product catalog data, go to System -> Index Management.
- Select all elements, choose the Reindex Data action and click the Submit button. It is not necessary to re-login to complete



the operation.

## **CONTACT SUPPORT**

No two Magento stores are alike and sometimes extensions already installed on your store may conflict with the extension. If you run into an error we want to help! Please contact us at <a href="mailto:sales@sunarctechnologies.com">sales@sunarctechnologies.com</a>

This is a FREE plugin and comes with email support. Write to us at, We would love to hear from you.